EMERGENCY CONTACT SHEET FOR RESOURCES IN TEXAS


Please Visit: http://www.disastercenter.com/texas/texas.htm

Texas Division of Emergency Management leads the state in providing rapid assistance during disasters with a full range of resources and effective partnerships. Please visit: https://tdem.texas.gov/

Texas Department of Public Safety
5805 North Lamar Boulevard
Austin, TX 78752
Phone: (512) 424-2000

Small Business Administration: (SBA)
Small Business Administration provides disaster assistance. For further information, please call 1-800-659-2955 or visit the web site at: https://www.sba.gov/business-guide/manage-your-business/prepare-emergencies

**There are specific resources and tips related to lessening financial impact and reopening quickly after a winter weather disaster**

Texas’s American Red Cross Chapters:

American Red Cross – Central & South Texas Chapter
2218 Pershing Drive
Austin, TX 78723
Phone: (512) 928-4271
Serving: Bastrop, Burnet, Caldwell, Fayette, Hays, Lee, Milam, Travis, and Williamson Counties
Contact them for Shelter information.

Warming Centers:

- Lee Elementary, 3308 Hampton Rd. Austin, TX 78705
- Murchison Middle School, 3700 N Hills Dr. Austin, TX 78731
- Palmer Events Center, 900 Barton Springs Rd., Austin, TX 78704

The Research Department is pleased to provide you with the attached materials and resources. Please note that we do not endorse or recommend the providers, resource(s) or the materials, and that we can make no guarantee as to the applicability, comprehensiveness, or accuracy of the information provided. The decision about your particular situation must be made by you, in conjunction with advice from appropriate professionals. This material was reproduced with the permission of the copyright owner. Further reproduction prohibited.

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Mendez Middle School, 5106 Village Square Dr., Austin, TX 78744
Northeast Early College High School, 7104 Berkman Dr., Austin, TX 78752
Del Valle High School, 5201 Ross Road, Del Valle, TX 78617

American Red Cross – Greater San Antonio Chapter
3642 East Houston Street
San Antonio, TX 78219
Phone: (210) 224-5151
Serving: Atascosa, Bexar, Comal, Dimmit, Frio, Gonzales, Guadalupe, Karnes, La Salle, Webb, Wilson, Zapata, and Zavala Counties
Contact them for Shelter information.

Warming Centers:

- Boerne: Hill Country Family Services - 451 N. Main St.
- Fredericksburg Elementary School - 1608 N. Adams St.
- Karnes City: First United Methodist Church - 201 N. Esplanade
- San Antonio: Henry B. Gonzalez Convention Center
- San Marcos: Southside Community Center - 518 Guadalupe St
- Seguin: St. James Catholic Church - 510 S. Camp St.

The following warming center locations were also made available as of Tuesday evening.

- Castle Hills Council Chambers - 209 Lemonwood (Through 5 pm Wednesday)
- Converse: Judson HS Gym - 9142 FM 78
- Ingram Elementary School, 125 Brave Run, Ingram
- Kerrville: First United Methodist Church, 321 Thompson Drive
Kerrville: Salvation Army, 855 Hays (Note: Please contact Kerrville PD at 830-792-2730 if you cannot safely travel to a shelter.)

Schertz: Crosspoint Church - 2600 Roy Richard Drive

American Red Cross – West Texas Chapter
3620 Admiral Street
El Paso, TX 79925
Phone: (915) 592-0208
Serving: El Paso, Hudspeth, and Culberson Counties
Contact them for Shelter information.

Warming Centers:

- Galatzan Recreation Center, 650 Wallenberg Drive.
- Clardy Fox Library, 5515 Robert Alva Ave.
- Marty Robbins Rec Center, 11600 Vista Del Sol Drive.
- Memorial Senior Center, 1800 Byron St.
- Wellington Chew Senior Center, 4430 Maxwell Ave.
- Pavo Real Senior Center, 9301 Alameda Ave.
- San Juan Senior Center, 5701 Tamburo Court.

American Red Cross - Greater Houston Area Chapter
2700 Southwest Freeway
Houston, TX 77098
Phone: (713) 526-8300
Contact them for Shelter information.

Warming Centers:
The YMCA of Greater Houston in partnership with the City of Houston have opened the Houston Texans YMCA and the Harriet and Joe Foster Family YMCA as warming centers to provide the community with a safe place while they wait for power and water to be restored.

The locations are open to the entire community until 5 p.m. Tuesday. YMCA will monitor and limit capacity to 75 people at a time in order to follow COVID-19 safety protocols.

American Red Cross – Dallas-Fort Worth Chapter
2055 Kendall Drive
Dallas, TX 75235
Phone: (214) 678-4800
Serving: Collin, Dallas, Denton, Ellis, Erath, Hood, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somerville, and Tarrant Counties.
Contact them for Shelter information.

Fort Worth Office
6000 Western Place
Fort Worth, TX 76107
Phone: (817) 335-9137
Contact them for Shelter information.

Warming Centers:

- Addison: Addison Athletic Club, 3900 Beltway Drive
- Arlington: Dottie Lynn Recreation Center, 3200 Norwood Lane
Bedford, Hurst, Euless: Central Junior High, 3191 West Pipeline Road

Carrollton: Newman Smith High School, 2335 North Josey Lane

Cedar Hill: Zula B. Wiley Public Library, 225 Cedar Street

Cleburne: Cleburne Conference Center, 1501 West Henderson Street

Colleyville: City Hall Complex, 100 Main Street

Coppell: The CORE, 234 Parkway Boulevard

Dallas: Kay Bailey Hutchison Convention Center, 650 South Griffin Street

Dallas: Wilshire Baptist Church, 4316 Abrams Road

Decatur: Decatur Conference Center, 2010 US 380

Denton: Martin Luther King Recreation Center, 1300 Wilson Avenue

Denton: North Lakes Recreation Center, 2001 West Windsor Drive

Farmers Branch: Community Recreation Center, 14050 Heartside Place

Flower Mound: Call 972-539-0525 for assistance.

Frisco: The Islamic Center of Frisco, 11137 Frisco Street

Fort Worth: Fort Worth Convention Center, 1201 Houston Street

Garland: Call 972-495-6476 for assistance.

Grand Prairie: Ruthe Jackson Center, 3113 South Carrier Parkway

Grapevine: The REC, 1175 Municipal Way

Irving: Senter Park Recreation Center and Northwest Park Recreation Center, 901 Senter Road and 2800 Cheyenne Street

Keller: Keller Public Library, 640 Johnson Road

Mansfield: Chris W. Burkett Service Center, 620 S. Wisteria Street

Mesquite: Evans Recreation Center, 1116 Hillcrest Street

North Richland Hills: Call 817-427-6001 for assistance.
IMPORTANT NOTICE

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- Plano: Grace Church Plano, 3301 Preston Road
- Prosper: The Prosper Community Library, 200 South Main Street
- Red Oak: ROISD Junior High Gymnasium, 200 Live Oak Street
- Richardson: Several Locations
- First United Methodist, City Hall, Fire Station 3, and the Central Police
- Rockwall: The Center, 108 East Washington Street
- Rowlett: Bowl-A-Rama, 5021 Lakeview Parkway
- Southlake: DPS North Training Facility, 100 East Dove Road
- Weatherford: Weatherford ISD 9th Grade Center, 1007 Main Street
- Wylie: Burnett Jr. High, 516 Hilltop Lane

American Red Cross – Big Country Chapter

San Angelo Office – currently closed
2141 Office Park Drive
San Angelo, TX 76903
Phone: (325) 658-4409
Contact them for Shelter information.

San Angelo Warming Center:

- The City has opened a warming shelter to the public at the McNease Convention Center, located at 501 Rio Concho Drive.

Power Outages
http://www.ercot.com/
More than 2.9 million customers in Texas are without power as of Wednesday, February 17. To help conserve energy and lessen the number of controlled outages, the Electric Reliability...
Council of Texas (ERCOT) is asking that residents close their blinds, unplug unused appliances, wait to do laundry for a few days, wear warmer clothes and put the heat at 68 degrees. Their web site lists current rolling outages in progress. ERCOT encourages customers without power for longer than 45 minutes to report outages by contacting Oncor at 1-888-313-4747 or texting OUT to 66267 if they are registered in My Oncor Alerts.

**Texas Warming Centers**
https://tdem.texas.gov/warm/
Locate warming shelters online

Things you will need if you go:

- Pillow and blanket if you would like to stay and rest there for the night
- Snacks and refreshments for yourself, however we will have some available as well
- Masks – these are required!

Cots will be in place for those who would prefer to stay courtesy of the Red Cross. The warming center opened at 4:30 p.m. Feb. 15.

Concho Valley Transit (local bus service) will be providing transportation for people who cannot transport themselves. The transportation will run between 4:30 p.m. to 7 p.m. If you are interested in this service, please call (325) 234-0250.

**United Way 2-1-1 Texas**
https://www.uwtexas.org/2-1-1-texas
For disaster resources and assistance, dial 2-1-1 or call 1-877-541-7905

**COVID-19**
The CDC put vaccine shipments on hold due to the storm. Many local vaccine providers have postponed clinics until weather conditions have improved. Find a vaccine provider near you by visiting https://vaccinefinder.org/find-vaccine.

**Federal Emergency Management Agency (FEMA):**
Register for Disaster Assistance by calling
1-800-621-FEMA (3362).  www.fema.gov

**Kids and Emergency Preparedness - Ready Kids:**
http://www.ready.gov/kids/

*Hotlines*
To make sure your pet is prepared:

- Pets are not allowed in evacuation centers and shelters. Only animals such as service dogs are permitted.
- If you live in an evacuation zone and plan to go where your pet will not be welcome, arrange for a safe place for your pet prior to an Emergency.
- Call your veterinarian to find out where you can board your pet if an Emergency should arise.
- Contact hotels and motels in non-evacuation areas to see if they will allow you and your pet to stay with them during an Emergency.
- Make sure you have supplies for your pets for 2 weeks.

Evacuating Pets & Pet Friendly Emergency Shelters:
http://petfriendlytravel.com/pet_shelters

Disaster Plans for Pets:
http://sunbearsquad.org/disaster.shtml

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