

## EMERGENCY CONTACT SHEET FOR RESOURCES IN TEXAS

Disaster Center Texas: Disaster Message Board, Family Disaster Plan, Weather Warnings, Animals in Disaster – Lost and Found, Health and Welfare Inquiry, Texas National Flood Insurance Programs, NOAA Texas Weather.

Please Visit: <http://www.disastercenter.com/texas/texas.htm>

Texas Division of Emergency Management leads the state in providing rapid assistance during disasters with a full range of resources and effective partnerships. Please visit:

<https://tdem.texas.gov/>

### **Texas Department of Public Safety**

5805 North Lamar Boulevard

Austin, TX 78752

Phone: (512) 424-2000

### **Small Business Administration: (SBA)**

Small Business Administration provides disaster assistance. For further information, please call 1-800-659-2955 or visit the web site at:

<https://www.sba.gov/business-guide/manage-your-business/prepare-emergencies>

\*\*There are specific resources and tips related to lessening financial impact and reopening quickly after a winter weather disaster\*\*

### **Texas's American Red Cross Chapters:**

#### **American Red Cross – Central & South Texas Chapter**

2218 Pershing Drive

Austin, TX 78723

Phone: (512) 928-4271

<https://www.redcross.org/local/texas/central-and-south-texas/about-us/locations/central-texas.html>

*Serving:* Bastrop, Burnet, Caldwell, Fayette, Hays, Lee, Milam, Travis, and Williamson Counties  
Contact them for Shelter information.

### **Warming Centers:**

- **Lee Elementary, 3308 Hampton Rd. Austin, TX 78705**
- **Murchison Middle School, 3700 N Hills Dr. Austin, TX 78731**
- **Palmer Events Center, 900 Barton Springs Rd., Austin, TX 78704**

#### IMPORTANT NOTICE

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- **Mendez Middle School, 5106 Village Square Dr., Austin, TX 78744**
- **Northeast Early College High School, 7104 Berkman Dr., Austin, TX 78752**
- **Del Valle High School, 5201 Ross Road, Del Valle, TX 78617**

American Red Cross – Greater San Antonio Chapter

3642 East Houston Street

San Antonio, TX 78219

Phone: (210) 224-5151

<https://www.redcross.org/local/texas/central-and-south-texas/about-us/locations/greater-san-antonio.html>

*Serving:* Atascosa, Bexar, Comal, Dimmit, Frio, Gonzales, Guadalupe, Karnes, La Salle, Webb, Wilson, Zapata, and Zavala Counties

Contact them for Shelter information.

**Warming Centers:**

- **Boerne: Hill Country Family Services - 451 N. Main St.**
- **Fredericksburg Elementary School - 1608 N. Adams St.**
- **Karnes City: First United Methodist Church - 201 N. Esplanade**
- **San Antonio: Henry B. Gonzalez Convention Center**
- **San Marcos: Southside Community Center - 518 Guadalupe St**
- **Seguin: St. James Catholic Church - 510 S. Camp St.**

**The following warming center locations were also made available as of Tuesday evening.**

- **Castle Hills Council Chambers - 209 Lemonwood (Through 5 pm Wednesday)**
- **Converse: Judson HS Gym - 9142 FM 78**
- **Ingram Elementary School, 125 Brave Run, Ingram**
- **Kerrville: First United Methodist Church, 321 Thompson Drive**

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- **Kerrville: Salvation Army, 855 Hays (Note: Please contact Kerrville PD at 830-792-2730 if you cannot safely travel to a shelter.)**
- **Schertz: Crosspoint Church - 2600 Roy Richard Drive**

American Red Cross – West Texas Chapter

3620 Admiral Street

El Paso, TX 79925

Phone: (915) 592-0208

<https://www.redcross.org/local/texas/central-and-south-texas/about-us/locations/west-texas.html>

*Serving:* El Paso, Hudspeth, and Culberson Counties

Contact them for Shelter information.

**Warming Centers:**

- **Galatzan Recreation Center, 650 Wallenberg Drive.**
- **Clardy Fox Library, 5515 Robert Alva Ave.**
- **Marty Robbins Rec Center, 11600 Vista Del Sol Drive.**
- **Memorial Senior Center, 1800 Byron St.**
- **Wellington Chew Senior Center, 4430 Maxwell Ave.**
- **Pavo Real Senior Center, 9301 Alameda Ave.**
- **San Juan Senior Center, 5701 Tamburo Court.**

American Red Cross - Greater Houston Area Chapter

2700 Southwest Freeway

Houston, TX 77098

Phone: (713) 526-8300

<https://www.redcross.org/local/texas/gulf-coast/about-us/locations/houston.html>

Contact them for Shelter information.

**Warming Centers:**

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- **Harriet and Joe Foster Family YMCA - 1234 W 34th St, Houston, TX 77018**
- **Texans YMCA - 5202 Griggs Rd, Houston, TX 77021**

#### **YMCA of Greater Houston**

**The YMCA of Greater Houston in partnership with the City of Houston have opened the Houston Texans YMCA and the Harriet and Joe Foster Family YMCA as warming centers to provide the community with a safe place while they wait for power and water to be restored.**

**The locations are open to the entire community until 5 p.m. Tuesday. YMCA will monitor and limit capacity to 75 people at a time in order to follow COVID-19 safety protocols.**

#### American Red Cross – Dallas-Fort Worth Chapter

2055 Kendall Drive

Dallas, TX 75235

Phone: (214) 678-4800

<https://www.redcross.org/local/texas/north-texas/about-us/locations/dallas-fort-worth.html>

*Serving:* Collin, Dallas, Denton, Ellis, Erath, Hood, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somerville, and Tarrant Counties.

Contact them for Shelter information.

#### *Fort Worth Office*

6000 Western Place

Fort Worth, TX 76107

Phone: (817) 335-9137

Contact them for Shelter information.

#### **Warming Centers:**

- **Addison: Addison Athletic Club, 3900 Beltway Drive**
- **Arlington: Dottie Lynn Recreation Center, 3200 Norwood Lane**

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- **Bedford, Hurst, Euless: Central Junior High, 3191 West Pipeline Road**
- **Carrollton: Newman Smith High School, 2335 North Josey Lane**
- **Cedar Hill: Zula B. Wiley Public Library, 225 Cedar Street**
- **Cleburne: Cleburne Conference Center, 1501 West Henderson Street**
- **Colleyville: City Hall Complex, 100 Main Street**
- **Coppell: The CORE, 234 Parkway Boulevard**
- **Dallas: Kay Bailey Hutchison Convention Center, 650 South Griffin Street**
- **Dallas: Wilshire Baptist Church, 4316 Abrams Road**
- **Decatur: Decatur Conference Center, 2010 US 380**
- **Denton: Martin Luther King Recreation Center, 1300 Wilson Avenue**
- **Denton: North Lakes Recreation Center, 2001 West Windsor Drive**
- **Farmers Branch: Community Recreation Center, 14050 Heartside Place**
- **Flower Mound: Call 972-539-0525 for assistance.**
- **Frisco: The Islamic Center of Frisco, 11137 Frisco Street**
- **Fort Worth: Fort Worth Convention Center, 1201 Houston Street**
- **Garland: Call 972-495-6476 for assistance.**
- **Grand Prairie: Ruthe Jackson Center, 3113 South Carrier Parkway**
- **Grapevine: The REC, 1175 Municipal Way**
- **Irving: Senter Park Recreation Center and Northwest Park Recreation Center,  
901 Senter Road and 2800 Cheyenne Street**
- **Keller: Keller Public Library, 640 Johnson Road**
- **Mansfield: Chris W. Burkett Service Center, 620 S. Wisteria Street**
- **Mesquite: Evans Recreation Center, 1116 Hillcrest Street**
- **North Richland Hills: Call 817-427-6001 for assistance.**

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- **Plano: Grace Church Plano, 3301 Preston Road**
- **Prosper: The Prosper Community Library, 200 South Main Street**
- **Red Oak: ROISD Junior High Gymnasium, 200 Live Oak Street**
- **Richardson: Several Locations**
- **First United Methodist, City Hall, Fire Station 3, and the Central Police**
- **Rockwall: The Center, 108 East Washington Street**
- **Rowlett: Bowl-A-Rama, 5021 Lakeview Parkway**
- **Southlake: DPS North Training Facility, 100 East Dove Road**
- **Weatherford: Weatherford ISD 9th Grade Center, 1007 Main Street**
- **Wylie: Burnett Jr. High, 516 Hilltop Lane**

American Red Cross – Big Country Chapter

*San Angelo Office – currently closed*

2141 Office Park Drive

San Angelo, TX 76903

Phone: (325) 658-4409

*Serving:* Brown, Coke, Coleman, Comanche, Concho, McCulloch, Mills, Runnels, San Saba, Schleicher, and Tom Green Counties.

Contact them for Shelter information.

**San Angelo Warming Center:**

- **The City has opened a warming shelter to the public at the McNease Convention Center, located at 501 Rio Concho Drive.**

**Power Outages**

<http://www.ercot.com/>

More than 2.9 million customers in Texas are without power as of Wednesday, February 17. To help conserve energy and lessen the number of controlled outages, the Electric Reliability

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Council of Texas (ERCOT) is asking that residents close their blinds, unplug unused appliances, wait to do laundry for a few days, wear warmer clothes and put the heat at 68 degrees. Their web site lists current rolling outages in progress. ERCOT encourages customers without power for longer than 45 minutes to report outages by contacting Oncor at 1-888-313-4747 or texting OUT to 66267 if they are registered in My Oncor Alerts.

**Texas Warming Centers**

<https://tdem.texas.gov/warm/>

Locate warming shelters online

Things you will need if you go:

- Pillow and blanket if you would like to stay and rest there for the night
- Snacks and refreshments for yourself, however we will have some available as well
- Masks – these are required!

Cots will be in place for those who would prefer to stay courtesy of the Red Cross.  
The warming center opened at 4:30 p.m. Feb. 15.

Concho Valley Transit (local bus service) will be providing transportation for people who cannot transport themselves. The transportation will run between 4:30 p.m. to 7 p.m. If you are interested in this service, please call (325) 234-0250.

**United Way 2-1-1 Texas**

<https://www.uwtexas.org/2-1-1-texas>

For disaster resources and assistance, dial 2-1-1 or call 1-877-541-7905

**COVID-19**

The CDC put vaccine shipments on hold due to the storm. Many local vaccine providers have postponed clinics until weather conditions have improved. Find a vaccine provider near you by visiting <https://vaccinefinder.org/find-vaccine>.

**Federal Emergency Management Agency (FEMA):**

Register for Disaster Assistance by calling

1-800-621-FEMA (3362). [www.fema.gov](http://www.fema.gov)

**Kids and Emergency Preparedness - Ready Kids:**

<http://www.ready.gov/kids/>

**\* Hotlines \*****IMPORTANT NOTICE**

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- FEMA (Federal Emergency Management Agency) Registration: 1-800-621-FEMA (3362) TTY:  
1-800-462-7585
- Salvation Army Donation Helpline: 1-800-SAL-ARMY (1-800-725-2769)
- American Red Cross: 1-800-HELP-NOW (1-800-435-7669)

***To make sure your pet is prepared:***

- Pets are not allowed in evacuation centers and shelters. Only animals such as service dogs are permitted.
- If you live in an evacuation zone and plan to go where your pet will not be welcome, arrange for a safe place for your pet prior to an Emergency.
- Call your veterinarian to find out where you can board your pet if an Emergency should arise.
- Contact hotels and motels in non-evacuation areas to see if they will allow you and your pet to stay with them during an Emergency.
- Make sure you have supplies for your pets for 2 weeks.

**Evacuating Pets & Pet Friendly Emergency Shelters:**

[http://petfriendlytravel.com/pet\\_shelters](http://petfriendlytravel.com/pet_shelters)

**Disaster Plans for Pets:**

<http://sunbearsquad.org/disaster.shtml>

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